

15 - Toxteth Community Fire Station

Community Risk Management Plan 2024-25

Operational Preparedness

As a station we will:

Complete allocated Site-Specific Risk Information inspections (SSRIs) prioritised on risk category and due date.

Embed the PORIS (Provision of Risk Information System) software and utilise as a tool for risk information gathering.

Manage availability of all water supplies through hydrant inspections during SSRIs and open water source identification.

Maintain all competencies by attending all Training & Development Academy Core risk critical training.

Arrange and complete 2 off site exercises, at known risks within the station area. (M and S Arena, River, Central Mosque)

Complete 100 percent of all allocated Safe Person Assessments and Learn pro packages.

Strengthen links with the highest risk stakeholders within the station area (M&S Arena, Convention Centre, River MF1 Coastguard and RNLI).

Ensure consistent high standards of appliance cleanliness, readiness and availability to our communities.

Train and familiarise with specialist assets held at separate locations to ensure efficiency in response.

Operational Response

We will:

Complete daily training in line with the station training planner.

Maintain core skills through 100% completion of Safe Person Assessments.

Attain a minimum performance of 85% during monthly audits.

Maintain 95% against performance indicator DR23 Alert to mobile in 1.9 mins and TR08 attendance to life risk incidents within 10 mins.

Promote a positive health and safety culture to reduce fire fighter injuries and damage to MFRS Assets. Increased vigilance and completion of near miss reports where appropriate.

Ensure the correct use, maintenance and recording of Personal Protective Equipment.

Ensure correct support, training and development of apprentice Firefighters through the national programme.

Recognise and record new and emerging risks in the station area including waterfront development, residential and commercial premises.

Prevention and Protection

Together we will:

Link in with the Arson Reduction Team to support intelligence led activities.

Reinvigorate Home Fire Safety Check activity to protect the people of Merseyside.

Carry out reassurance campaigns in the residential high-rise blocks within ours and neighbouring station areas.

Increase the percentage of visits to vulnerable persons and over 65's using the status reports during Home Fire Safety Checks planning.

Link in with youth engagement within the community and support the development of the Princes Trust team.

Strengthen links with all our religious communities to familiarise the crews with the diverse needs of the population and share links with service providers.

Carry out reassurance campaigns in residential high-rise blocks in and around the station area, prioritising blocks of 8 floors or more.

Forge links with the Thrive Careers Hub in the City Centre and embed our Fire Fighters to assist in developing those from the community who are looking to gain work.

People

At Toxteth we will:

Promote awareness of the importance of mental health & wellbeing. Promote occupational health support including signposting staff to services such as counselling and EAP, where appropriate.

Positively promote Critical Incident Stress Management process. These measures should contribute to maintaining low absence levels.

Develop our people via continued engagement to deliver a professional service, which has a positive impact on our communities and workplace.

Support the Firefighter Apprenticeship Programme through mentoring, training, development and observation on station.

Develop and support personnel at all rank levels to be the best they can be and identify and support potential managers for the future, including coaching and mentoring.

Review performance and identify future development needs through the appraisal system.

Promote a healthy lifestyle amongst personnel through good nutrition and a physical fitness environment.

Recognise and promote the value of EDI within the FRS and the wider communities we serve.

Contribute to Service Positive Action via signposting to "District Have a Go Days"

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Our Vision: To be the best Fire and Rescue Service in the UK – One team putting its communities first.

Our Purpose: Here to Serve. Here to Protect. Here to keep you safe.

Our Aims: To Protect, Prevent, Prepare and Respond

OUTCOMES are the impact our actions have on the community such as reducing incidents.

OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2024/25	Estimated Targets 2025/26*		Annual Target 2025/26
All Fires	242		Site Specific Risk Information (SSRIs)	65
All Primary Fires	70		Home Fire Safety Checks	1800
Accidental Dwelling Fires (ADFs)	34		HFSC's delivered to over 65's (60% of HFSC target)	1080
Deliberate Vehicle Fires	6		Waste & Fly Tipping	24
All Secondary Fires	172		Prevention talks	12
Anti-Social Behaviour Fires (ASBs)	115		Simple Operational Fire Safety Assessments	80
AFA's in Non Domestic Premises	9		Off Station Exercising	2
% ADF No Smoke Alarm	93.1%		Community Events	2
Alert to Mobile	96.1%	95%		

The targets are based on 5 years performance data.

*Targets for 25/26 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities